

Childcare Check-In Survey

Thank you for your feedback. This survey will help us improve our guest check-in process for families, caregivers, and staff.

About You

1. How many children are you checking in today?
 - 1
 - 2
 - 3
 - 4+
 2. How often do you use the drop-in centre?
 - Several times a week
 - Weekly
 - Several times a month
 - Monthly
 - Occasionally
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Current Check-In Experience

3. Have you completed a paper check-in before? (If no, skip to question 6)
 - Yes
 - No
4. How would you rate the current paper check-in process?
 - Very Easy
 - Easy
 - Neutral
 - Difficult
 - Very Difficult
5. Approximately how long does check-in usually take?
 - Less than 1 minute

- 1–3 minutes
 - 3–5 minutes
 - More than 5 minutes
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Future Check-in Experience

6. Which features would make digital check-in easier?
(Check all that apply)

- Tablet/kiosk self check-in
- QR code or barcode sign-in
- Mobile phone check-in
- Digital attendance records
- Faster repeat guest sign-in
- Multi-child family check-in
- Language options
- Photo verification
- Automatic alerts/reminders
- Other: _____

7. What are important features of digital check-in?

- Speed
- Ease of use
- Data privacy & security
- Accurate attendance records
- Emergency preparedness
- Accessibility
- Able to complete on phone
- Able to do it in advance

8. If demographic questions were asked to help improve programming, how many would you be willing to answer?

- 1 - 2
- 3 - 5
- 6+
- Not willing to answer any questions